

What do patients want from online access to their GP record?

GMS and PMS contracts in England state practices must offer registered patients online access to all coded data in their GP record. Despite this, we know little about what patients and carers actually want to be able to see and do when they access their records online.

A new NIHR-funded study at the University of Manchester aims to find out more about what patients and carers want from using their primary care record online, what they would like to be able to do, and what kinds of support they would like with this.

Interviews and focus group discussions will explore the views of two diverse groups of patients who are likely to have different needs and expectations in terms of online access - those eligible for the NHS Health Check and those with multimorbidities.

Findings will help to inform the design of a larger set of studies that aim to create better patient-facing online records so that more people are likely to use them as a resource to lead healthier lives.

We need four interested GP practices to help with finding patients who would like to be involved in shaping the future design of online GP health records. Practices will be paid for their support.

For further information contact, Dr Brian McMillan at the Centre for Primary Care and Health Services Research. brian.mcmillan@manchester.ac.uk